

## Management Structure



Quality assurance at the University of Zambia is managed through a three-tier structure that includes the Quality Assurance Committee (QAC) of Senate, a central coordinating unit, the Quality Assurance Directorate (QAD) and Quality Circles (QCs) in individual academic, research and non-academic units

### Quality Assurance Committee (QAC)

The Quality Assurance Committee (QAC) is a Senate standing committee that oversees the University's quality assurance system. Guided by the Quality Assurance Framework, the Committee ensures that academic programmes, support services, and institutional processes and procedures meet expected standards and support continuous improvement.

### Role in the University's Quality Assurance System

The QAC coordinates the implementation of quality assurance policies, monitors institutional performance, and promotes a culture of quality across the University. It ensures that teaching, learning, research, and administrative services adhere to national and international standards.

### Composition

The Committee includes senior academic leaders, directors of key units, staff and student representatives. The Deputy Vice-Chancellor, Academic Affairs serves as Chairperson, and the Director of Quality Assurance serves as Secretary. Membership reflects academic, administrative, and student perspectives to ensure comprehensive oversight.

### Key Functions

- Promote and strengthen a quality culture across the University.
- Oversee the implementation of the Quality Assurance Framework.
- Monitor and evaluate quality assurance systems, processes, and strategies.
- Communicate quality findings and recommendations to stakeholders.
- Advise Senate on quality-related matters and continuous improvement needs.